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Karthik Balasubramanian ("Operations Research on Mobile-Enabled Financial Inclusion: A Road Map to Impact") is an assistant professor in the Information Systems and Supply Chain Management unit at the Howard University School of Business. He is broadly interested in real-world optimization, especially as it is applied to base-of-the-pyramid business strategy in sub-Saharan Africa and voter turnout among traditionally marginalized urban communities in the United States. Karthik earned a PhD in business administration from Harvard Business School, where his dissertation focused on the optimization of inventory management for mobile money agents in Tanzania, Kenya, and Zambia. Among other outlets, his work has been published in the *New York Times* and in *Manufacturing & Service Operations Management*.

George P. Ball ("Product Recall Research: Dimensions, Methods, and Regulator Implications") is the Weimer Faculty Fellow and associate professor of operations and decision technologies at the Kelley School of Business, Indiana University Bloomington. His research interests include product recall causes and effects and also the managerial product recall decision-making process. He also focuses on federal regulatory policy that relates to product quality and product recalls, particularly Food and Drug Administration (FDA) policies. He and his colleagues have partnered with the FDA in two large multiuniversity collaboration projects targeted toward pharmaceutical product quality, FDA plant inspections, and drug shortages. Prior to earning his PhD at the Carlson School of Management at the University of Minnesota, George worked in the medical device industry for 11 years in various managerial roles.

Noah Chicoine ("Supply Chain Resilience: Impact of Stakeholder Behavior and Trustworthy Information Sharing with a Case Study on Pharmaceutical Supply Chains") is a PhD student in the Department of Mechanical and Industrial Engineering at Northeastern University, advised by Jackie Griffin. His research focus is on information transparency and reliability in pharmaceutical supply chains. Recently, this work has guided him toward the analysis and modeling of "estimated resupply dates" communicated by pharmaceutical manufacturers to hospitals. Noah is studying this information-sharing format to quantify impacts and potential solutions to the problem of inaccurate and evolving resupply information.

Özlem Ergun ("Supply Chain Resilience: Impact of Stakeholder Behavior and Trustworthy Information Sharing with a Case Study on Pharmaceutical Supply Chains") is a College of Engineering Distinguished Professor in Mechanical and Industrial Engineering at Northeastern University. Her research focuses on design and management of large-scale and decentralized networks. She has applied her work on network design, management, and resilience to problems arising in many critical systems including transportation, pharmaceuticals, and healthcare. She has worked with organizations that respond to emergencies and humanitarian crises around the world, including the U.S. Agency for International Development, United Nations World Food Program (UN WFP), United Nations High Commissioner for Refugees, International Federation of Red Cross and Red Crescent Societies, Federal Emergency Management Agency, and U.S. Army Corps of Engineers. Her decade-long collaboration with the UN WFP (the largest humanitarian organization in the world) to develop and implement supply chain optimization and analytics capabilities was awarded the INFORMS Franz Edelman Prize in 2021. She currently serves as area editor for *Operations Research* in the Policy Modeling and the Public Sector Area and as department editor for *Manufacturing & Service Operations Management* in the Environment, Health and Society Department.

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Nicholas G. Hall ("Choosing Opponents in Tournaments") is professor in the Department of Operations and Business Analytics at the Fisher College of Business at The Ohio State University. He holds a PhD in management science from the University of California,

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Casper Harteveld ("Supply Chain Resilience: Impact of Stakeholder Behavior and Trustworthy Information Sharing with a Case Study on Pharmaceutical Supply Chains") is an associate professor of game design at Northeastern University. His research focuses on two efforts: (1) advancing the use of games and gamification for studying and improving human behavior and (2) empowering people to design, use, and analyze games and gamification for education and social impact. He applies his work foremost in the context of resilience, sustainability, and health. He is also a strong proponent of integrating research and education, and a significant portion of his work is devoted to translating research outcomes to the classroom or informal settings.

David Kaeli ("Supply Chain Resilience: Impact of Stakeholder Behavior and Trustworthy Information Sharing with a Case Study on Pharmaceutical Supply Chains") is a College of Engineering Distinguished Professor at Northeastern University and the director of the Northeastern University Computer Architecture Research Laboratory (NUCAR). He received his PhD in electrical engineering from Rutgers University. Prior to joining Northeastern in 1993, Kaeli spent 12 years at IBM, the last 7 being at the Thomas J. Watson Research Center, Yorktown Heights, New York. He has published over 400 critically reviewed publications, 8 books, and holds 11 patents. His research spans a range of areas including microarchitecture, heterogeneous programming languages, and database systems. In addition to studying supply chain dynamics, his current research topics include cybersecurity, graphics processors, virtualization, reliability, and applied artificial intelligence. He is a fellow of the Institute of Electrical and Electronics Engineers and the Association for Computing Machinery.

Elena Katok ("Using Simple Games to Teach Supply Chain Management") joined the Jindal School of Management at the University of Texas at Dallas in 2012. She is the Ashok and Monica Mago Professor of Operations Management. She is also on the international faculty at the University of Cologne, Germany. Before her appointment at the University of Texas at Dallas, she was professor at the Smeal College of Business at Penn State, where she was a Zimmerman Faculty Fellow. She holds a BS degree from the University of California, Berkeley, and MBA and PhD degrees from Penn State. Her research is in the area of behavioral operations management. She analyzes behavioral factors that affect supply chain contracts' efficiency, procurement mechanism performance, and other channel coordination issues. Her work has appeared in *Management Science*, *Manufacturing & Service Operations Management* (*M&SOM*), *Production and Operations*

Management, the *Journal of Operations Management*, and other journals in business and economics. She was part of a team that won the 2000 Franz Edelman Award, the most prestigious award for the practice of operations research and the management sciences. She is department editor (operations management) for *Management Science* and serves as associate editor at *M&SOM* and *Production and Operations Management*. She served as department editor (behavioral operations) for *Production and Operations Management* from 2012 to 2021. She also coedited the *Handbook of Behavioral Operations* published by Wiley in 2018.

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Stacy Marsella ("Supply Chain Resilience: Impact of Stakeholder Behavior and Trustworthy Information Sharing with a Case Study on Pharmaceutical Supply Chains") is a professor in the Khoury College of Computer Sciences with a joint appointment in the College of Sciences' Psychology Department at Northeastern University. His research focuses on computational modeling of human cognition, emotion, and social behavior as a basic research method for the study of human behavior as well as for use in a wide range of applications. These applications span human-agent interaction, human-robot interaction, and training and social simulations. His research has been funded by the National Science Foundation, National Institutes of Health, Office of Naval Research, Defense Advanced Research Projects Agency, Air Force Office of Scientific Research, Department of Defense, Department of Homeland Security, Assistant Secretary of Defense for Special Operations and Low-Intensity Conflict, and UK Research and Innovation. He received his PhD from Rutgers University and his BA from Harvard University.

Omid Mohaddesi ("Supply Chain Resilience: Impact of Stakeholder Behavior and Trustworthy Information Sharing with a Case Study on Pharmaceutical Supply Chains") is a PhD candidate in industrial engineering in the Mechanical and Industrial Engineering Department at Northeastern University. He received his MS in financial engineering from Raja University in 2015 and his BS in industrial engineering from the University of Tabriz in 2012. His research centers on human-computer interaction and behavioral science in the supply chain context. He is interested in understanding human behavior by conducting behavioral experiments to collect data on sequential decision making and building models of human behavior. He is currently studying human decision making in pharmaceutical supply chains to improve supply chain resilience by identifying the role of information sharing on human behavior.

Ujjal Kumar Mukherjee ("Epidemic Modeling, Prediction, and Control" and "Product Recall Research: Dimensions, Methods, and Regulator Implications") is an associate professor in the Information, Operations, Supply Chain, and Analytics area of the Department of

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Alexandra Newman ("The Role of Microgrids in Advancing Energy Equity Through Access and Resilience") is a professor in the Mechanical Engineering Department at the Colorado School of Mines (CSM). Prior to joining CSM, she was a research assistant professor at the Naval Postgraduate School in the Operations Research Department. She obtained her BS in applied mathematics at the University of Chicago and her PhD in industrial engineering and operations research at the University of California, Berkeley. She specializes in deterministic optimization modeling, especially as it applies to energy and mining systems and to logistics, transportation, and routing. She received a Fulbright Fellowship to work with industrial engineers on mining problems at the University of Chile in 2010 and was awarded the Institute for Operations Research and the Management Sciences Prize for the Teaching of Operations Research and Management Science Practice in 2013.

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Yao Zhao ("Teaching Supply Chain Analytics—From Problem Solving to Problem Discovery") is a professor of supply chain management and codirector of the Supply Chain Analytics Laboratory at Rutgers University. He is the recipient of the National Science Foundation Career Award on Manufacturing Enterprise Systems in 2008 and the Dean's Research Professorship for 2019–2022. He won first prize in the INFORMS Case Writing Competition in 2014 and the Dean's Meritorious Teaching Award in 2016. His instructional game "Hunger Chain Simulation" won the DSJIE Best Teaching Brief Award in 2021 and was selected as a finalist for the 2019 DSI Instructional Innovation competition. Modules of his book, *Supply Chain Analytics: Cases, Games and Solutions*, have been adopted by more than 50 instructors from over 30 universities in the United States, United Kingdom, Europe, China, Taiwan, South Korea, Singapore, and Hong Kong as of January 2022, and they have benefited tens of thousands of students.