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Manufacturing & Service Operations Management (M&SOM) formally thanks the guest associate editors and reviewers, who provided expert counsel and guidance on a voluntary basis. Through their efforts the journal was able to provide submitting authors with timely, thoughtful, and constructive reviews. In fact, for papers submitted in 2009, M&SOM received 553 reviews from 319 individuals. Remarkably, 58% of those reviews were submitted on or before their due date, a figure that increases to 67% if you allow a one day grace period. Due in large part to the responsiveness of our reviewers, M&SOM made 96% of its 343 manuscript decisions within 75 days and 99% within 90 days.

The following list acknowledges those who served from January to December 2009. On behalf of the editorial board and the submitting authors, we acknowledge their service for the journal and gratefully appreciate their contributions for our profession.

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