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Manufacturing & Service Operations Management (M&SOM) formally thanks the guest editors and reviewers, who provided expert counsel and guidance on a voluntary basis. Through their efforts, the journal was able to provide submitting authors with timely, thoughtful, and constructive reviews. In fact, for regular submissions and revisions that were submitted in 2012, M&SOM received 604 reviews from 362 individuals. Remarkably, 55% of those reviews were completed on or before their due date, a figure that increases to 62% if you allow a one-day grace period. Due in large part to the responsiveness of our reviewers, M&SOM made 96.5% of its 399 manuscript decisions for 2012 regular submissions and revisions within 75 days and 100% within 90 days.

The following list acknowledges those who served from January to December 2012. On behalf of the editorial board and the submitting authors, we acknowledge their service to the journal and gratefully appreciate their contributions to our profession.

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