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Ali E. Abbas ("Bioinformatics and Management Science: Some Common Tools and Techniques") is a Lecturer in the Department of Management Science and Engineering at Stanford University. His research interests include information theory, decision analysis, data mining, and applications of operations research tools in computational biology. This paper is part of his interest in bringing more contributions from management scientists to the field of bioinformatics.

Allessandro Agnetis ("Scheduling Problems with Two Competing Agents") is a Professor of Operations Research at the University of Siena, Italy. His main research interests include resource allocation and scheduling problems, with applications to manufacturing and logistics.

Mor Armony ("On Customer Contact Centers with a Call-Back Option: Customer Decisions, Routing Rules, and System Design") is an Assistant Professor of Operations Management in the Stern School of Business at New York University. Her research interests include operations management of large-scale service and manufacturing systems. Particularly, she is involved in research projects that study resource allocation problems in such large systems where customers are actively involved in designing their own service experience.

Elizabeth J. Chester ("Rendezvous Search on the Labeled Line") is a graduate student in the Mathematics Department, University of California, Berkeley. She was stimulated to do this work after reading an article in *Operations Research* by Howard on a similar problem. The authors pursued the topic because of its accessibility to a large audience.

J. Michael Harrison ("Dynamic Scheduling of a Multiclass Queue in the Halfin-Whitt Heavy Traffic Regime") is the Gregor G. Peterson Professor of Operations Management at the Graduate School of Business, Stanford University. His research focuses on stochastic models of processing systems, in particular, heavy-traffic approximations and Brownian networks. He was recently awarded the INFORMS Lanchester Prize for his contributions in this area.

Martin B. Haugh ("Pricing American Options: A Duality Approach") is an Assistant Professor in the Department of Industrial Engineering and Operations Research at Columbia University.

Susan P. Holmes ("Bioinformatics and Management Science: Some Common Tools and Techniques") is an Associate Professor in Statistics at Stanford University. She has been working with biologists for 20 years and enjoys exchanging her knowledge in statistics for their knowledge

in molecular biology and medicine. She believes that a geometrical perspective can help biologists and statisticians solve long-standing open problems in the creation of confidence statements for nonstandard parameters.

Leonid Kogan ("Pricing American Options: A Duality Approach") is an Assistant Professor at the Sloan School of Management, MIT. This paper is a part of a larger research program on using duality theory and simulation methods to evaluate the accuracy of asset pricing algorithms and dynamic strategies.

Constantinos Maglaras ("On Customer Contact Centers with a Call-Back Option: Customer Decisions, Routing Rules, and System Design") is an Associate Professor of Decision, Risk, and Operations in the Graduate School of Business at Columbia University. His recent research focus has been on the theory of revenue management and its application in the manufacturing and service sector. He is also involved in several research projects in the area of information services integrating product/services design, pricing, and operational optimization decisions.

Patrice Marcotte ("A Strategic Flow Model of Traffic Assignment in Static Capacitated Networks") is Professor in the Department of Computer Science and Operations Research, University of Montreal. His research revolves around the concept of equilibrium, either from a modeling, theoretical, or algorithmic point of view.

Pitu B. Mirchandani ("Scheduling Problems with Two Competing Agents") is the Salt River Project Professor of Technology, Public Policy, and Markets in the Systems and Industrial Engineering Department and the Electrical and Computer Engineering Department at the University of Arizona. He is also the Director of the ATLAS Research Center. His areas of interests include optimization, stochastic systems, and decision making under uncertainty, with application to transportation, logistics, and real-time systems.

Sang Nguyen ("A Strategic Flow Model of Traffic Assignment in Static Capacitated Networks") is Professor in the Department of Computer Science and Operations Research and Vice-Dean (Professorial Affairs) at the University of Montreal. A significant part of this research is devoted to traffic assignment, both in private and transit systems.

Dario Pacciarelli ("Scheduling Problems with Two Competing Agents") is an Associate Professor of Operations Research at the Roma Tre University, Italy. His research interests are in scheduling theory, with applications to supply chain logistics, decentralized decision making, and traffic management.

Andrea Pacifici (“Scheduling Problems with Two Competing Agents”) is an Assistant Professor at the University of Rome Tor Vergata, Italy. His research interests are in the field of combinatorial optimization, with particular reference to location, scheduling, design of real-time decision systems and their applications in manufacturing, transportation, and communication systems.

Erica L. Plambeck (“Optimal Leadtime Differentiation via Diffusion Approximations”) is an Assistant Professor of Operations, Information, and Technology at Stanford University Graduate School of Business. She was motivated to pursue this research by a consulting project with Sun Microsystems. This is the first in a series of papers examining high-volume assemble-to-order manufacturing systems through the lens of heavy traffic queueing theory.

Alexandre Schoeb (“A Strategic Flow Model of Traffic Assignment in Static Capacitated Networks”) works as a research analyst on a revenue management project. This paper is based in part on his master’s thesis, completed under the supervision of both coauthors.

Chen Shaoxiang (“The Optimality of Hedging Point Policies for Stochastic Two-Product Flexible Manufacturing Systems”) is an Associate Professor of Operations Management at the Nanyang Business School, Nanyang Technological University, Singapore. He has worked on a variety of problems including scheduling, quality inspection, queueing, and discriminant analysis. This article is part of a larger project studying the optimal policies for one-product

and multiproduct stochastic systems. His current research focuses on studying the time value of information in supply chains.

Reha H. Tütüncü (“Rendezvous Search on the Labeled Line”) is an Associate Professor in the Department of Mathematical Sciences at Carnegie Mellon University. His research is on the development, analysis, and implementation of optimization algorithms and their application to engineering, finance, and search problems.

Jian Yang (“Production Control in the Face of Storable Raw Material, Random Supply, and an Outside Market”) is an Assistant Professor in the Department of Industrial and Manufacturing Engineering at New Jersey Institute of Technology. His current research interests are in supply chain management, scheduling, and e-commerce problems.

Assaf Zeevi (“Dynamic Scheduling of a Multiclass Queue in the Halfin-Whitt Heavy Traffic Regime”) is an Assistant Professor at the Graduate School of Business, Columbia University. His research focuses on stochastic models of service systems, emphasizing pricing, design, performance analysis, and dynamic control. Other recent research has addressed problems in financial economics, statistics, and applied probability.

Joe Zhu (“Imprecise DEA via Standard Linear DEA Models with a Revisit to a Korean Mobile Telecommunication Company”) is an Associate Professor at the Department of Management, Worcester Polytechnic Institute. Professor Zhu’s current research has been concentrated in quantitative models in performance evaluation and benchmarking.