



Organization Science

Publication details, including instructions for authors and subscription information:
<http://pubsonline.informs.org>

Erratum: “Decay, Shock, and Renewal: Operational Routines and Process Entropy in the Pharmaceutical Industry”

To cite this article:

(2020) Erratum: “Decay, Shock, and Renewal: Operational Routines and Process Entropy in the Pharmaceutical Industry”. *Organization Science* 31(1):243-243. <https://doi.org/10.1287/orsc.2019.1348>

Full terms and conditions of use: <https://pubsonline.informs.org/Publications/Librarians-Portal/PubsOnLine-Terms-and-Conditions>

This article may be used only for the purposes of research, teaching, and/or private study. Commercial use or systematic downloading (by robots or other automatic processes) is prohibited without explicit Publisher approval, unless otherwise noted. For more information, contact permissions@informs.org.

The Publisher does not warrant or guarantee the article's accuracy, completeness, merchantability, fitness for a particular purpose, or non-infringement. Descriptions of, or references to, products or publications, or inclusion of an advertisement in this article, neither constitutes nor implies a guarantee, endorsement, or support of claims made of that product, publication, or service.

Copyright © 2020, INFORMS

Please scroll down for article—it is on subsequent pages



With 12,500 members from nearly 90 countries, INFORMS is the largest international association of operations research (O.R.) and analytics professionals and students. INFORMS provides unique networking and learning opportunities for individual professionals, and organizations of all types and sizes, to better understand and use O.R. and analytics tools and methods to transform strategic visions and achieve better outcomes. For more information on INFORMS, its publications, membership, or meetings visit <http://www.informs.org>

Erratum: “Decay, Shock, and Renewal: Operational Routines and Process Entropy in the Pharmaceutical Industry”

<https://doi.org/10.1287/orsc.2019.1348>

Copyright: © 2020 INFORMS

In the article, “Decay, Shock, and Renewal: Operational Routines and Process Entropy in the Pharmaceutical Industry” by Gopesh Anand, John Gray, and Enno Siemsen (*Organization Science*, 2012, vol. 23, no. 6, pp. 1700–1716), Table 1 contained an error. In column 6, row 2 (Model 3: Estimate for $\ln(\text{Time since last}) \times P\text{OutcomeVA}$), -0.037 should be 0.037 .