



Service Science

Publication details, including instructions for authors and subscription information:
<http://pubsonline.informs.org>

Appreciation to Referees, 2018

To cite this article:

(2018) Appreciation to Referees, 2018. Service Science 10(4):476-477. <https://doi.org/10.1287/serv.2018.0229>

Copyright © 2018, INFORMS

Please scroll down for article—it is on subsequent pages



With 12,500 members from nearly 90 countries, INFORMS is the largest international association of operations research (O.R.) and analytics professionals and students. INFORMS provides unique networking and learning opportunities for individual professionals, and organizations of all types and sizes, to better understand and use O.R. and analytics tools and methods to transform strategic visions and achieve better outcomes.

For more information on INFORMS, its publications, membership, or meetings visit <http://www.informs.org>

Appreciation to Referees, 2018

<https://doi.org/10.1287/serv.2018.0229>

Copyright: © 2018 INFORMS

Paul Maglio, Editor-in-Chief of *Service Science*, thanks the referees who generously provide expert counsel and guidance on a voluntary basis. Without them, the journal could not function. The following list acknowledges those who acted as referees for papers considered in 2018.

- | | | |
|---|--|--|
| ABBASI, BABAK, RMIT University | EAGEN, BRENDAN, University of Toronto | LIM, CHIEHYEON, Ulsan National Institute of Science and Technology |
| ANDREASSON, TOR, NHH Norwegian School of Economics | ERDOGAN, S. AYCA, San Jose State University | LIN, FU-REN, National Tsing Hua University |
| ARSENOVIC, JASENKO, Karlstad University | ERENAY, SAFA, University of Waterloo | LIU, NAN, Boston College |
| BADINELLI, RALPH, Virginia Tech | FATTAHI, ALI, University of California, Los Angeles | LIU, TIEMING, Oklahoma State University |
| BALASUBRAMANIAN, HARI, University of Massachusetts, Amherst | FERRIER, GARY, University of Arkansas | LOBO, JENNIFER, University of Virginia |
| BATUN, SAKINE, Middle East Technical University | FIELD, JOY, Boston College | LYNN, MICHAEL, Cornell University |
| BEGEN, MEHMET, Western University | GANZ, WALTER, Fraunhofer Institute for Industrial Engineering | LYONS, KELLY, University of Toronto |
| BELLOS, IOANNIS, George Mason University | GORDIJN, JAAP, Vrije Universiteit Amsterdam | MAASS, KAYSE, Mayo Clinic |
| BERG, BJORN, University of Minnesota | GOUL, MICHAEL, Arizona State University | MAY, JERROLD, University of Pittsburgh |
| BITNER, MARY JO, Arizona State University | GREVE, KATHARINA, University of Cambridge | MEDLER-LIRAZ, HANA, Academic College of Tel Aviv-Jaffa |
| BLOMBERG, JEANETTE, IBM Research | GUNES, EVRIM, Koç University | MEGAHED, ALY, IBM Research |
| BRAX, SAARA, Lappeenranta University of Technology | GUO, LIN, University of New Hampshire | MESSINGER, PAUL, University of Alberta |
| BREIDBACH, CHRISTOPH, University of Auckland | HEITZ, CHRISTOPH, Zurich University of Applied Sciences | MIRIC, MILAN, University of Southern California |
| BÖHMANN, TILO, Universität Hamburg | HENNEBERG, STEPHAN, Queen Mary University of London | NAM, SEONG-HYUN, University of North Dakota |
| BRUNNER-SPERDIN, ALEXANDRA, University of Applied Sciences Kufstein | HICKLIN, KAREN, University of North Carolina, Chapel Hill | NENONEN, SUVI, University of Auckland |
| CABRERA, KARLA, EGADE Business School | HSIEH, WAN-LIN, Tunghai University | NEUHÜTTLER, JENS, Fraunhofer Institute for Industrial Engineering |
| CARLBORG, PER, Örebro Universitet | HU, KEIJA, Vanderbilt University | NOHADANI, OMID, Northwestern University |
| Handelshogskolan | IRAVANI, FOAD, University of Washington | NTAIMO, LEWIS, Texas A&M University |
| CAYIRLI, TUGBA, Özyeğin University | IRAVANI, SEYED, Northwestern University | NUNES, JOSEPH, University of Southern California |
| CHAN, TIMOTHY, University of Toronto | IVY, JULIE, North Carolina State University | OLIVA, ROGELIO, Texas A&M University |
| CHANDLER, JENNIFER, California State University, Fullerton | JIA, JUSTIN, Purdue University | ORDANINI, ANDREA, Università Bocconi |
| CHOI, TSAN-MING, Hong Kong Polytechnic University | JONCOURT, SIMON, Swiss Federal Institute of Aquatic Science and Technology | OSORNO, ROBERTO, ITESO University |
| CHUN, HAE-EUN, Cornell University | KIM, KWANG-JAE, Pohang University of Science and Technology | PATRICIO, LIA, University of Porto |
| CIVELEK, ISMAIL, Western Kentucky University | KIMITA, KOJI, Tokyo Metropolitan University | PATRICK, JONATHAN, University of Ottawa |
| COHN, AMY, University of Michigan | KLEINALTENKAMP, MICHAEL, Free University of Berlin | PAUL, JOMON, Kennesaw State University |
| DAI, TINGLONG, Johns Hopkins University | KOHTAMÄKI, MARKO, University of Vaasa | PERRY, OHAD, Northwestern University |
| DAVIDOW, MOSHE, Technion Israel Institute of Technology | KONRAD, RENATA, Worcester Polytechnic Institute | PETERSEN, ALEX, University of California, Merced |
| DAVIS, LAUREN, North Carolina A&T State University | KOTAS, JAKOB, University of Portland | PILLI, LUIS, University of São Paulo |
| DEBO, LAURENS, Dartmouth College | KOWALKOWSKI, CHRISTIAN, Linköping University | POPESCU, DANA, University of Virginia |
| DELLAERT, NICO, TU Eindhoven | KUCUKYAZICI, BESTE, McGill University | QIU, ROBIN, Pennsylvania State University |
| CALISKAN-DEMIRAG, OZGUN, Pennsylvania State University | KWON, ROY, University of Toronto | RAY, ACHINTYA, Tennessee State University |
| DEMIRKAN, HALUK, University of Washington, Tacoma | | REYNOSO, JAVIER, EGADE Business School |
| DEO, SARANG, Indian School of Business | | ROBBINS, THOMAS, East Carolina University |
| DIXON, MICHAEL, Utah State University | | |

ROELS, GUILLAUME, INSEAD	SMILOWITZ, KAREN, Northwestern University	WEI, ERMIN, Northwestern University
SAGHAfIAN, SOROUGH, Harvard University	STILL, KAISA, VTT Technical Research Centre of Finland	WEI, ZHANG, University of Hong Kong
SALZARULO, PETER, Miami University	STOCK, GREGORY, University of Colorado	WIELAND, HEIKO, CSUMB
SAMORANI, MICHELE, Santa Clara University	STORBACKA, KAJ, University of Auckland	WIRTZ, JOCHEN, National University of Singapore
SAMPSON, SCOTT, Brigham Young University	TONG, CHUNYANG, Tongji University	WITELL, LARS, Karlstad University
SARHANGIAN, VAHID, University of Toronto	TRONVOLL, BÅRD, Høgskolen i Innlandet	YAYLA-KULLU, MUGE, University of Central Florida
SAVASANERIL, SECIL, Middle East Technical University	TUUNANEN, TUURE, University of Oulu	ZA, STEFANO, LUISS
SAWATANI, YURIKO, Waseda University	VALDES, ANA, EGADE Business School	ZAKI, MOHAMED, University of Cambridge
SCHECHTER, CLYDE, Albert Einstein College of Medicine	VALKOKARI, KATRI, VTT Technical Research Centre of Finland	ZHANG, TINGTING (CHRISTINA), The Ohio State University
SEN, ALPER, Bilkent University	VAN OYEN, MARK, University of Michigan	ZHAO, MING, University of Electronic Science and Technology of China
SHIN, HYODUK, University of California, San Diego	VERMA, ROHIT, Cornell University	ZHOU, JING, University of North Carolina, Charlotte
SHOU, BIYING, City University of Hong Kong	VICTORINO, LIANA, University of Victoria	ZHUANG, JUN, State University of New York at Buffalo