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Electronic Companion—“Learning, Forgetting, and Sales” by Sofia Berto
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TECHNICAL APPENDIX

FOR "LEARNING, FORGETTING, AND SALES," BY SOFIA B. VILLAS-BOAS AND J. MIGUEL

VILLAS-BOAS

PROOF OF PROPOSITION 1: Using (1) and (3) in (2) one obtains

$$\beta^T + \frac{\delta(1-\beta)}{1-(1-\alpha)\delta^T\beta^T} - \frac{(1-\delta)(\delta\beta - \delta^T\beta^T)}{(1-\delta^T)(1-\delta\beta)} = \frac{1-(1-\alpha)\beta^T}{1-(1-\alpha)\delta^T\beta^T} \left[1 - \delta\beta + \delta^T \frac{1-\delta}{1-\delta^T}\right]. \quad (i)$$

Making $\delta \rightarrow 1$, using $\lim_{\delta \rightarrow 1} \frac{1-\delta}{1-\delta^T} = \frac{1}{T}$, one then obtains

$$T(1-\beta)\beta^T[1+(1-\alpha)(1-\beta-\beta^T)] - (1-\beta^T)(1-(1-\alpha)\beta^T) = 0. \quad (ii)$$

Noting that the left hand side is decreasing in T and α , and increasing in β for β large, one obtains that T is increasing in β and decreasing in α . Finally, the equivalent to (ii) with $\delta \neq 1$, is increasing in δ for δ close to one, obtaining that T is increasing in δ . The comparative statics for p can be similarly obtained using (1) and (ii).

PROOF OF PROPOSITION 2: Because the derivative of $V(x_h)$ with respect to k is increasing in T , and as for $k \rightarrow 0$ we have that $T \rightarrow 0$ as shown below, we have that T is increasing in k . Differentiating $V(x_h)$ with respect to T , multiplying by $(1 - e^{-rT})$, and equalizing to zero, one obtains:

$$\begin{aligned} & -re^{-rT}V(x_h) + \alpha u x_h z e^{-(1+r-\beta)zT} + \alpha u \left[1 - \frac{\lambda(1-\alpha)}{1+\lambda-\beta}\right] (e^{-rT} - ze^{-rzT}) \\ & - \alpha(1-\alpha)u(x_h e^{-(1-\beta)zT} - \frac{\lambda}{1+\lambda-\beta}) (e^{-(1+r+\lambda-\beta)T} - ze^{-(1+r+\lambda-\beta)zT}) + \frac{rk}{2} (ze^{-rzT} - e^{-rT}) = 0. \quad (iii) \end{aligned}$$

From this one can obtain that when $k \rightarrow 0$ we have $T \rightarrow 0$. One can then obtain,

$$\lim_{k \rightarrow 0} V(x_h) = \alpha u x_h z + \alpha u (1-z) \left[1 - \frac{\lambda(1-\alpha)}{1+\lambda-\beta}\right] - (1-\alpha)\alpha u \left(x_h - \frac{\lambda}{1+\lambda-\beta}\right) (1-z) \quad (iv)$$

and $\lim_{k \rightarrow 0} x_h = \frac{\lambda(1-z)}{1+\lambda(1-z)-\beta}$. In order to find the optimal z for k close to zero, one can maximize

(iv) to obtain

$$z = \frac{1}{\lambda} \left(2 - \beta - \sqrt{(1 - \beta)^2 + \frac{(1 - \beta)(1 + \lambda - \beta)}{1 - \alpha}} \right). \quad (\text{v})$$

Differentiating (v) with respect to β , α , and λ one obtains that $\frac{dz}{d\beta} > 0$, $\frac{dz}{d\alpha} < 0$, and $\frac{dz}{d\lambda} < 0$.

In order to consider the comparative statics with respect to T for k small, multiply (iii) by $(1 - e^{-rT})$ and divide by T^2 to obtain

$$\begin{aligned} \lim_{k \rightarrow 0} \frac{2k}{z(1-z)\alpha u T^2} &= \lambda \frac{z(1+r-\beta) - r}{1 + \lambda(1-z) - \beta} + r \left[1 - \frac{\lambda(1-\alpha)}{1 + \lambda - \beta} \right] \\ &\quad + [(1+r+\lambda-\beta)(1+z) - r] \frac{\lambda(1-\alpha)(1-\beta)}{(1 + \lambda - \beta)[1 + \lambda(1-z) - \beta]}. \end{aligned} \quad (\text{vi})$$

Differentiating (vi) for z in (v) close to one we can obtain $\frac{dT}{d\beta} > 0$, $\frac{dT}{d\alpha} < 0$, $\frac{dT}{d\lambda} < 0$, $\frac{dT}{du} < 0$, and $\frac{dT}{dr} < 0$.

PROOF OF PROPOSITION 3: Differentiating the duration of the sale $(1-z)T$ with respect to a variable y one obtains $\frac{d(1-z)T}{dy} = -T \frac{dz}{dy} + (1-z) \frac{dT}{dy}$. For k close to zero, we can obtain from (vi) $\frac{dT}{dy} = \frac{T}{2(1-z)} \frac{dz}{dy} - \frac{T^3(1-z)}{4k} \frac{d}{dy} \left(\frac{2k}{T^2(1-z)} \right)$. This then yields that for k close to zero, and the optimal z close to one, the sign of $\frac{d(1-z)T}{dy}$ is the same as the sign of $-\frac{dz}{dy}$ for $y \in \{\beta, \lambda, \alpha\}$, and the same as the sign of $\frac{dT}{dy}$ for $y \in \{u, r\}$ (given the assumption of k converging to zero faster than z converging to one).